

IT Essentials 5.0

12.4.1.4 Lab - Fix a Laptop Problem

Print and complete this lab.

In this lab, you will troubleshoot and fix a laptop that has a second monitor connected which does not display anything.

Recommended Equipment

- Laptop running Windows 7
- Second monitor

Scenario

The second monitor will not display anything from the laptop.

Step 1

Verify that the video cable is properly plugged into the back of the second monitor.

Step 2

Verify second monitor is plugged in and has power.

Step 3

Verify that the Fn key along with the multi-purpose key to toggle to the external display will not work.

Step 4

What steps did you perform to fix the display problem?