

Reinstall Windows

Note: This will remove everything from your computer including your files and apps. Backup anything you want to keep.

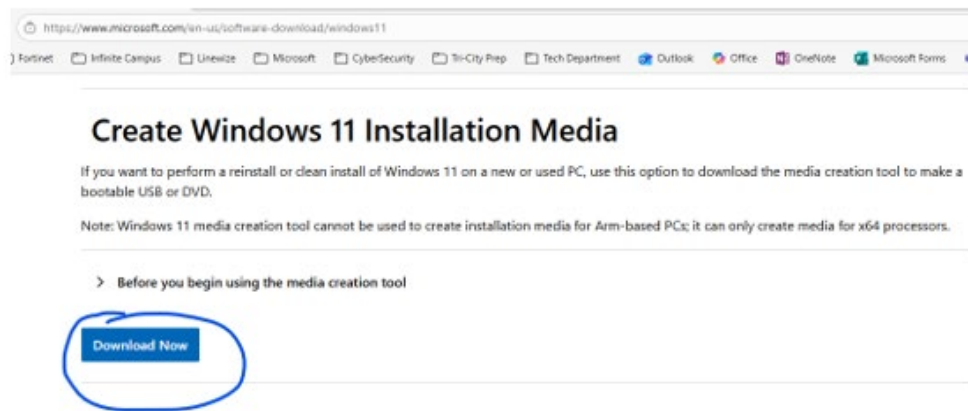
Step 1 – Create a Windows USB Drive

Locate a USB drive that is 8 GB in size or larger that you can erase and plug it into your computer.

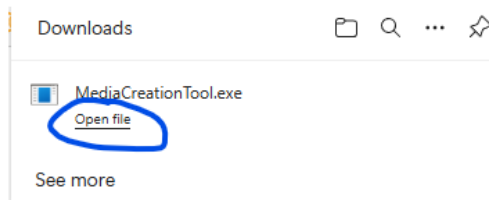
Download the Windows 11 Media Creation Tool from Microsoft

[Download Windows 11 Media Creation Tool](#)

Click the **Download Now** button under the Create Windows 11 Installation Media section.



Once the download finished open the “**Media CreationTool.exe**” you just downloaded.



When asked if you want to allow this app to make changes click **Yes**. Then click the **Accept** button to agree to the terms.

Applicable notices and license terms

Please read this so you know what you're agreeing to.

MICROSOFT SOFTWARE LICENSE TERMS

MICROSOFT MEDIA CREATION TOOL

IF YOU LIVE IN (OR ARE A BUSINESS WITH A PRINCIPAL PLACE OF BUSINESS IN) THE UNITED STATES, PLEASE READ THE "BINDING ARBITRATION AND CLASS ACTION WAIVER" SECTION BELOW. IT AFFECTS HOW DISPUTES ARE RESOLVED. These license terms are an agreement between you and Microsoft Corporation (or one of its affiliates). They apply to the software named above and any Microsoft services or software updates (except to the extent such services or updates are accompanied by new or additional terms, in which case those different terms apply prospectively and do not alter your or Microsoft's rights relating to pre-updated software or services). IF YOU COMPLY WITH THESE LICENSE TERMS, YOU HAVE THE RIGHTS BELOW. BY USING THE SOFTWARE, YOU ACCEPT THESE TERMS.

1. INSTALLATION AND USE RIGHTS.

a) **General.** You may install and use one copy of the software to develop and test your applications, and solely for use on Windows. You may make one backup copy of the software

[Privacy statement](#)

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Decline Accept

Under the Select language and edition you most likely can leave the defaults and click next.

Select language and edition

Please select from one of the available options to continue.

Language English (United States)

Edition Windows 11

Use the recommended options for this PC

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Back Next

Be sure the "USB flash drive" is selected and click **Next**

Choose which media to use

If you want to install Windows 11 on another partition, you need to create and then run the media to install it.

USB flash drive

It needs to be at least 8 GB.

ISO file

You'll need to burn the ISO file to a DVD later.

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Under the Select a USB flash drive section be sure the correct drive is selected. If you select an incorrect drive, you may wipe out the wrong drive. In the example below I have my USB drive as Drive D.

Select a USB flash drive

The files on your USB drive will be deleted. To keep these files, back them up now to another save location.

[Refresh drive list](#)

Removable drives

... D: (ESD-USB)

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Next

It will now download the Windows 11 installation files and save them to the USB drive.

Downloading Windows 11

Feel free to keep using your PC.

 Progress: 31%

Once done you will be given a message letting you know it is done. Click **Finish** to finalize the USB and clean up the temporary files on your computer.

Your USB flash drive is ready

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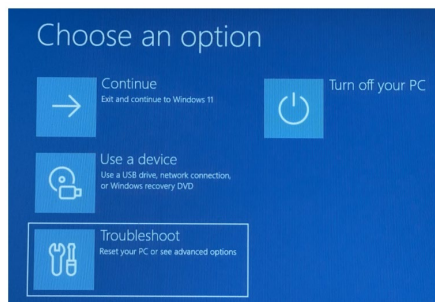
Back

Finish

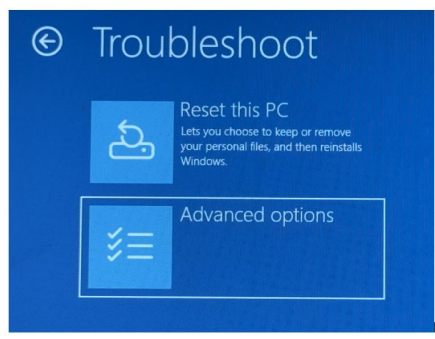
You are now ready to plug it into the computer you want to reinstall Windows.

Step 2 Boot to your Windows 11 USB Drive:

Find an unused USB port on your computer and plug the USB you just made into it. Turn on your computer. At the login screen press and hold the **shift** key while you click the **power icon** and choose **reboot**. This will take you to a blue screen shown below. Select **“Troubleshoot”**. Note: on some computers your mouse/touch pad may not work so you may have to use the arrow keys on your keyboard to navigate and the enter key to select.



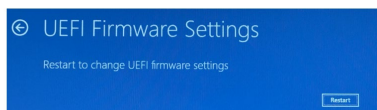
Under the Troubleshoot Menu choose **Advanced Options**



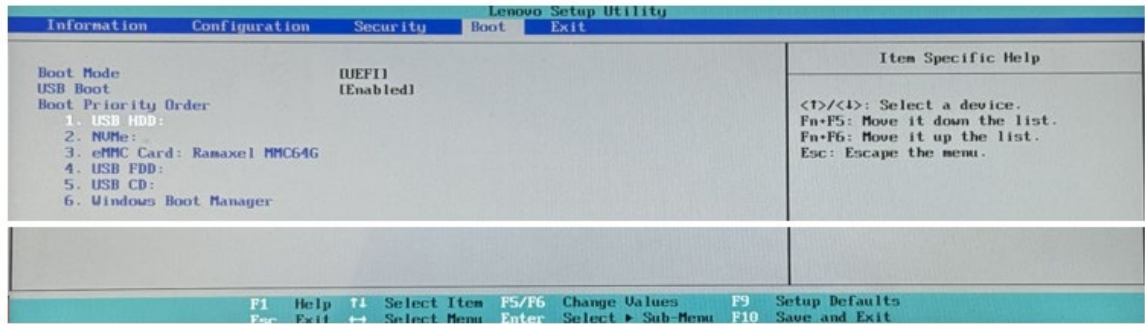
Under Advanced Options choose **UEFI Firmware Settings**



Select **Restart**



You will now be in BIOS and again you may need to use your arrow keys, enter and other keys to navigate and change settings. Navigate over to the **Boot** Menu. Use the function button if needed and use the F5/F6 buttons to move your USB drive up the list until it is at the top. If you don't see your USB Drive try a different USB port and start over. BIOS will not read your drive if the USB was not plugged into the computer before you turned the power on.



Once your USB drive is listed at the top of the list navigate to the **Exit** menu or use the F10 key. Under the Exit Menu choose **Exit Saving Changes**. This will reboot your computer. Leave the USB drive plugged in and it will boot to the USB drive. Follow the instructions to install Windows (do not repair or upgrade). At the hard drive screen delete all the disks listed and click next/continue. Follow the instructions. If asked for a Windows key just select, I don't have one. It should install Windows 11 Pro. Good luck!